



Personal Journey Card

The Personal Journey Card is designed to improve communication between passengers and taxi drivers. By completing the card before the start of the trip, passengers can better communicate the specific details of their journey and their payment method to the taxi driver.

When the taxi arrives, the taxi driver should be alerted that the passenger has a personal journey card. The driver can then refer to the card for further information during the journey.

Privacy statement:

The personal information* you, or someone on your behalf, provides may be used by members of the Victorian Tax

Directorate (VTD) to provide services or related purposes, unless you have consented to, or would reasonably expect another specific use. The VTD takes all reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification or disclosure and securely destroys or de-identifies personal information when it is no longer needed. The VTD's full

privacy statement can be accessed at www.doi.vic.gov.au, or if you want further information about privacy you can contact the VTD on (03) 9320 4300 or 1800 638 802 (toll-free for country callers only). If you consider that your privacy has been breached or interfered with in any way you can contact the Privacy Officer on (03) 9655 8803 or address your concerns in writing to:

The Privacy Officer

Department of Infrastructure

PO Box 2797

Melbourne 3001

A privacy complaint form is available from

www.doi.vic.gov.au

***Personal Information**

Personal information is information about you, whether fact or opinion, from which your identity could reasonably be ascertained. The VTD collects only personal information that is necessary for its functions or services to you; the activities of managing or administering that function or service; or as required by law to its statutory obligations.

Personal Journey Card

Please return this to the passenger
at the end of the journey.

Hi my name is:

.....

I would like to go to:

.....

Via (my preferred route):

Use toll roads Yes No

(If Applicable)

Quickest way

Other

.....

Payment details:

I have a Multi Purpose Taxi Program card

I will pay

Someone who supports me will be paying

Payment method:

Cash

EFTPOS/Credit card

Cabcharge

Other (please specify)

.....

I would like a receipt

Payment location:

I will give you the payment

In my bag

At my destination

Other (please specify)

.....

If you are concerned about me please call:

My emergency number

.....

000

Other important information:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

This card contains personal information.
If this is not meant for you, please destroy it.

Please respect my privacy

To order copies of the Personal Journey Cards notebook, please contact the Victorian Tax
Directorate on:

Telephone (03) 9320 4300

Toll free for country callers 1800 638 802

Or email vtdcommunications@doi.vic.gov.au

This project has been supported by ISIS Primary Care, Maribyrnong City Council, Scope and the Victorian Tax
Directorate.



Maribyrnong
CITY COUNCIL

